



QUALITY POLICY

It is the policy of Avinny Ltd to complete all of our appointments to the complete satisfaction of our clients.

To achieve this we will:

- Work within a partnering ethos with all of our clients; promoting honesty, responsibility, integrity and confidentiality at all times with a focus on building and maintaining strong client relationships;
- Promote quality awareness and service standards amongst staff, and continually strive to improve our management systems through continuous monitoring and review;
- Maintain personnel who are qualified, experienced, committed and motivated;
- Aim to ensure that all works are carried out in an environmentally and ethically responsible manner.

Signed:

A handwritten signature in blue ink, appearing to read "J. J. Johnston".

Position:

Managing Director

Date:

14/08/2009

Review Date:

13/09/2010